**Shivam Singh**

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Old Faridabad, Haryana, 121002

**Summary**

Experienced with a stable career graph well versed with latest technologies.

End user technical Support | Linux |HP server troubleshooting |ILO configurations | Raid setup | virtualization setup | Lan Teaming |Application Support| Netskope VPN | Problem Solving | Monitoring System performance and troubleshooting Issues | set up accounts and workstations |upgrade System with new release and models

**Experience**

**Associate Trainee Team Computers Pvt. Limited (Times of India)**

May 2022 – Present (1 Year+)

As a system administrator I have to take ownership of end user technical issues and resoled complain with maintain SLA Matrix. Administering user permissions & administration, Installing & maintain software, detecting & remediating Incidents.

**Internship IBM Technology Corporation**

Cybersecurity Intern (6 Months)

To handle Different type of penetration testing | Social engineering |Finding exploit to secure system.

**Internship Maruti Suzuki**

Skill development training program (1 Month)

Whereas I am Learning about industrial Level Rules and regulation, Colleagues Conversation, How to

Behave with other and How to became a Good human.

**Education**

Polytechnic Diploma in Computer Engineering

Haryana State Board of Technical Education(2020)

Intermediate with Science

Haryana Board of Education (2018)

Matriculation

Vidhya Bhawan High School (2016)

**Skills**

Good knowledge of Networking (CCNA**) |**Active directory | Incident management | Troubleshooting Microsoft Office |desktop application support | IT Operations | mail configuration| Operating System (Window and Linux) | Network security | Graphics design Software (Adobe Photoshop, After Effect 2020 and Blender) | Good knowledge about the HTML, CSS and Python programming language